Multimedia Appendix 2

Follow-up interview guide with patients

| FOLLOW-UP INTERVIEW GUIDE | | | |
|---|------------|----------------------------|----------------|
| Patient's name: | | | |
| Telephone number: | | | |
| Phone number: | | | |
| Health center: | | | |
| Health service: | | | |
| PHCP who screened him/her: | | | |
| Screening date: | | | |
| Screening result: | | | |
| PHCP recommendation: | | | |
| Consented SMS: | | Consented audio-recording: | |
| 1. YES | 2. NO | 1. YES | 2. NO |
| Interview modality | 1. Face to | face | Interview date |
| | 2. By pone | 2 | |
| INTERVIEW GUIDE | | | |
| Questions of the screening | | | |
| Do you remember the questions that the nurse/midwife asked you? What do you think regarding acking patients have do they feel during their health consultations? | | | |
| 2. What do you think regarding asking patients how do they feel during their health consultations? Screening results | | | |
| 3. After the nurse/midwife asked you the questions, what did she say? (<i>Explore how did they tell him/her the screening result</i>) | | | |
| 4. What did she recommended to you? | | | |
| 5. What do you think about the recommendations you received? | | | |
| Set of SMS (only if <u>consented SMS</u>) | | | |
| Remember that as part of the project we would send you SMS to motive you to seek the recommended help by the nurse/midwife | | | |
| 6. We send a total of 6 SMS, one daily, one other day: this is, one day yes, the other no. Did you receive all these SMS? | | | |
| 7. Do you remember how many SMS did you receive in total? (Explore at least an approximate). Then: Did any of these SMS were repeated or was sent several times the same day? | | | |
| 8. What did you like about the SMS? Then: What did you not like about the SMS? | | | |
| Mental health care seeking | | | |
| 9. Did you seek care from a general practitioner of psychologist as you were recommended, for | | | |

instance, did you try to arrange an appointment?

- **10.** Why did you seek (or not) mental health care? If the participant did not seek care, explore the reasons why
- **11.** How much do you consider that the SMS motive you to seek health care (with a general practitioner/psychologist)? Nothing, More or less, A lot
- 12. Where did you seek health care? With which professional?
- 13. Did you have any difficulty when seeking health care (with a general practitioner/psychologist)?
- 14. Have you sought care in any other place? (For example, a relative, friend, church, etc.)

Access to mental health care

15. Did you receive health care?

16. If not, why did you no receive health care? (*Explore reasons*)

17. Who provided you care? (General practitioner, psychologist, other_____)

18. How was the consultation like? Then: Did you have other consultations after that?

19. What do you think about the care received? Why?