	BARRIERS	FACILITATORS
Physical	Decreased condition of the head and neck	Increased condition of the head and neck
condition	- oral complications	- increased appetite
	- throat discomfort	- better vocal function
	- stiffness in neck and shoulders	- decrease of tumour (size)
	Decreased general condition	Increased general condition
	- pain	- having regained energy
	- nausea	
	- weight loss	
	- fatigue	
Treatment	Treatment related barriers	
related factors	- hospitalization	
	- time consuming treatment protocols	
	- great time loss travelling to hospital	
Psychological	Emotional problems	General sense of psychological well being
functioning	- anxiety	- feeling good
	- worrying	- being good-humoured
	- panic attacks	
	- finding it difficult to focus	
Motivational	Lack of motivation	Motivational facilitators
issues	- experiencing (no) complaints	- simple and easy-to follow exercises
	- lack of confidence that exercising will help	- experiencing (direct) benefits of exercising
	- no preference for a self-help program	- adapt exercises to one's own ability
	- distraction of daily routine	- enjoying the exercise program with weekly coaching
	- perceived information overload	sessions and a face-to-face introduction
Social issues	Social barriers at home	Social facilitators at home
	- time constraints and inability to focus	- partner and patient are performing exercises together
	because of being a caregiver	- partner encourages patient to perform the exercises
		- partner and family motivate by reporting improved
		speech function
	Social barriers at work	Social facilitators at work
	- time constraints and inability to focus	- performing exercises while being at work
	because of high workload	- off duty: time to perform the exercises
Technical	Technical problems	Technical benefits
issues	- not able to see the videos on the computer	- online or DVD exercise demonstrations make it easy
	- exercises on DVD take too much time	to perform the exercises as instructed
	- failure to remember login password or	
	website address	

Patients' perceived barriers and facilitators to perform Head Matters