

MULTIMEDIA APPENDIX 10: Message Response Types and Media Forms

	Number (%) of Responses	
	n	(%)
Response types N=270		
Thank you	188	(70)
Question	82	(30)
Total	270	(100)
Question types N=82		
Administrative issue	31	(38)
Post-op care	28	(34)
Symptoms	23	(28)
Total	82	(100)
Response media form N=270		
Photo	25	(9)
Sticker or emoji	102	(38)
Typed message	143	(53)
Total	270	(100)